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**Patient Participation Group Meeting Minutes**

**Date: 29th January 2020**

**Time: 13.00**

**Attendees:**

• Mr John Lynch

• Ms Monika Trajdos

• Mr Ali Ziari

• Mr Benjamin Johnson

• Ms Lucille Smith

• Ms Liljana Kamberi

• Mr John Economides

• Ms Maudrey Lue-Quee

• Mr Lester Lue-Quee

• Ms Mymoon Kamall

• Ms Gloria Daley

• Mrs Nevin Polat

• Mr Paul Johnson

Mr John Lynch

Dr K R Jeyarajah – Welcomed everyone

Mr Niroshan Gobalan - Our PM informed about the following latest updates:

* Mr Murat Battal - Community Pharmacist who is working with us on Thursday afternoons about medication management.
* Social prescriber link worker – who will help those patients with social needs.
* Trainee nursing associate – Miss Sofiia Vitsenta who is in training, working with our Nurses.
* PA and a new salaried GP
* PCN: Welbourne, Fernlea Surgery, Lawrence House, Group Surgery, Tynemouth Surgery
* He also discussed about management programmes – Physical activity (Active for Life), Self-Management programmes (Type 2 Diabetes)
* Dementia screening detection rates in Haringey

Lydia Armitage – Our Social prescriber introduced herself and explained about her role. Those patients who need help with forms, benefits and housing needs can book an appointment with Lydia who is available every Wednesday afternoon.

Healthwatch – Raks Patel, Di Janus and Giolia Zoccafelli attend from Healthwatch from Haringey to find out whether some of our PPG patients would attend PPG meetings from the other PCN practices. However our patients were not willing to engage.

Reception feedback survey – patients completed and we received positive feedback.

We then had some sandwiches and snacks.